

Yachats Farmers' Market Grievance Policy and Procedure

In order to provide a peaceful and cooperative atmosphere within the Yachats Farmers' Market and an amiable relationship with the City of Yachats and the community at large, a structure has been designed to allow for clear communication, cordial interactions and positive enterprise.

Vendors are welcomed and encouraged to offer ideas for improving the Yachats Farmers' Market by submitting suggestions, in writing, to the Market Facilitator. The Facilitator may share the information with the Board of Review and/or the Person in Charge.

Any problems, concerns or complaints should be directed to the Market Facilitator in writing. If a vendor has an issue with another vendor, the Facilitator should be informed, in writing, within one week of the occurrence. Grievances that cannot be resolved by the Facilitator may be examined and settled by the Farmers' Market Board of Review. The Facilitator and Board of Review may also involve, at their discretion, the Person in Charge .

If a vendor has a specific problem with the Facilitator, they may contact the Board of Review, in writing, within one week of the occurrence. The Board of Review may involve the Facilitator and/or the Person in Charge.

All grievances should be dealt with following the procedures set forth. At no time should a vendor circumvent the Yachats Farmers' Market grievance procedures by going directly to the Person in Charge.

If a vendor approaches the City of Yachats, the Yachats Parks and Commons Commission or the Yachats City Council with problems, complaints, concerns or grievances regarding the Yachats Farmers' Market, they automatically forfeit their membership in the Market for the rest of the season. They may reapply for membership the next season.

If a vendor publicly airs problems, complaints, concerns or grievances regarding the Yachats Farmers' Market or individual members of the Yachats Farmers' Market on social media, in blogs, video or audio formats, the vendor automatically forfeits their membership for the rest of the season. They may reapply for membership the next season.

As a voluntary cooperative structure, all conflicts should be resolved in-house.